

***PLAZA SOUTH ASSOCIATION, INC***  
***4280 GALT OCEAN DRIVE***  
***FORT LAUDERDALE, FL 33308***

# **2022**

# **Hurricane Guide**

## **Policies, Procedures and**

## **Preparations**

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Dear Plaza South Owners & Residents:

We in South Florida annually experience hurricane season from June 1<sup>st</sup> through November 30th. During these months special precautions need to be taken by everyone in the building. This guide is intended to help you **understand what to expect during a hurricane in a high-rise building.**

#### **PLAN TO EVACUATE**

A hurricane is probably the most devastating and dangerous natural phenomenon that oceanfront property owners face. The fact that we are members of a condominium community dictates that certain standards of deportment be understood, accepted and followed. Most importantly, Plaza South Association is in an evacuation zone. When an evacuation is ordered EVERYONE is expected to leave the building and leave the barrier island. Employees **must evacuate** and ALL residents are expected to evacuate. The building will be closed, there will be no emergency services during a storm and authorities will not be available to help you. The cooperation of all Plaza South owners and residents is therefore essential. Once we are in hurricane "warning" the building employees will conclude the procedures to prepare the building for the storm and leave. This means that once the order is given, you should be packed and prepared to leave. City of Fort Lauderdale Fire Department advises all elderly or handicapped residents not to wait for the official evacuation order ... Please leave early.

Prepared by  
Plaza South Association

#### **What is a Hurricane? Useful Definitions**

**Hurricane:** A tropical storm with wind speeds of 74 mph or greater.

**Hurricane Alert:** Designates that a hurricane is posing a possible threat to an area

**Hurricane Watch:** Designates that a hurricane constitutes an appreciable threat to an area within a 24-36 hour period. When a hurricane "watch" is issued, that is the time to begin making preparations to evacuate.

**Hurricane Warning:** Designates when an area is expected to feel the dangerous effects of a hurricane within 24 hours or less. When a hurricane "warning" is issued and an evacuation order is given, you should proceed immediately to a predetermined shelter or other inland, non-coastal area. Delays could cost you valuable time and possibly your life.

While Management will be doing its best to keep you informed of the status of the storm, it is highly suggested you listen to local radio or television stations for up-to-date national weather service advisories, as well as any specific instructions from local authorities. It is advised that you have a small battery operated TV or radio with spare batteries.

#### **Hurricane Classifications:**

**Category 1 ... winds of 74 to 95 mph:** Storm surge 4-5 feet above normal. No real damage to structures. Damage primarily to unanchored mobile homes, shrubbery and trees. Also, some coastal flooding and minor pier damage.

**Category 2 ... winds of 96 to 110 mph:** Storm surge 6-8 feet above normal. Some roof damage. Door and window damage to buildings. Considerable damage to vegetation, mobile homes and piers. Coast and lowlying escape routes flood 2-3 hours before arrival of the hurricane's center. Small craft in unprotected anchorage will break moorings.

**Category 3 ... winds of 111 to 130 mph:** Storm surge 9-12 feet above normal. Some structural damage to small residences and utility buildings with a major amount of curtain wall (An outer or enclosing wall) failures. Mobile homes are destroyed. Flooding near the coast damages smaller structures with large structures damaged by floating debris. Terrain continuously lower than 5 feet above sea level may be flooded inland as far as 6 miles.

**Category 4 ... winds of 131-155 mph:** Storm surge 13-18 feet above normal. More extensive curtain wall failures with some complete roof structure failures on some small residences. Major erosion in beach areas. Major damage to lower floors of structures near the shore. Terrain continuously lower than 10 feet above sea level may be flooded requiring massive evacuation of residential areas inland as far as 6 miles.

**Category 5 ... winds over 155 mph:** Storm surge greater than 18 feet above normal. Complete roof failure on many residences and industrial buildings. Some complete building failures with small utility buildings blown over or away. Flooding causes major damage to lower floors of all structures near the shoreline. Massive evacuation of residential areas on low ground within 5-10 miles of the shoreline may be required.

## **HURRICANE SHUTTERS**

The approved requirements for hurricane shutter installation and the approved policy for putting up and removing the hurricane shutters are as follows:

### **CLOSING OF SHUTTERS**

Hurricane shutters should be closed whenever the owner is out of residence for any length of time and specifically when out of residence during hurricane season (June 1 to November 30). Failure to close your shutters when out of residence will necessitate staff to close them in the case of a hurricane warning at a cost to the owner of \$50.00 per unit, if employees are available and able to close them.

## **NOTIFICATION OF A HURRICANE HEADED OUR WAY**

1. Remove all items from your balcony, i.e. plants, furniture, etc. and anything affixed to the walls during a hurricane "watch" (these items can become destructive and deadly). If you are not going to be in residence, you need to make arrangements to get everything off the balcony by someone other than a staff person. Do not rely on the building's staff to make preparations for you; their time will be totally consumed in securing the building's mechanical operations and common areas. Any damages caused by your flying personal property may result in YOU being held responsible for the cost to repair damages to property or personal injury to others. The

Association and Management will not be responsible for any damage caused by items from your balcony.

2. Secure all hurricane shutters if applicable. Failure to close your shutters when out of residence will necessitate staff to close them in the case of a hurricane warning at a cost to the owner of \$50.00 per unit
3. Secure all your windows and sliding glass doors. Pull down all blinds and close drapes, etc.
4. Disconnect all electric appliances, except for the refrigerator (turn the thermostat to the highest setting) Place plastic bottles full of water in the freezer.

5. Place all necessary medical supplies and medications in a plastic bag or other watertight container. Be sure to have extra medication- a 30 day supply.
6. Obtain extra money to have on hand (ATM's and banks may not be operating after the storm).
7. Place all important documents in a watertight container or place them in a safe deposit box.
8. Clean both your tub(s) with bleach (place plumbers putty around the drains for 100% seal) and fill them with water making sure to shut off the faucet completely.
9. Fill your vehicle(s) tank with gasoline.
10. Call your family members and let them know where you are going if necessary for you to evacuate; phone service might be out, due to high winds, by the time you get to your destination.
11. Leave the following information on your refrigerator:
  - a. Dr's names and phone numbers
  - b. Drug allergies
  - c. Local police number (non-emergency)
  - d. Insurance agent's name and phone number
  - e. Insurance policy number
  - f. Contact information while you are out of the building.
12. Close the main ball valve located in your air conditioning closet.
13. You need to make sure your valve operates properly before it becomes an emergency situation.
14. Once we are in hurricane "watch" you should reschedule any deliveries. When we are in hurricane "warning" all delivery trucks will be turned away.
15. Notify management in writing of where you will be staying and a phone number where you can be reached, there is a sample form included in this package for your convenience. These forms are available in the Management office.

#### **EMERGENCY SERVICES**

It is extremely important that you are aware that emergency services may not be available in a timely fashion, if at all, due to impassable roadways. Safety and those most in need will become priority. If you have a medical condition that requires special equipment or treatments or you will need daily assistance, you should consider other arrangements until after the storm.

#### **STAFF**

The staff will only be available until the evacuation deadline and will be occupied with securing the mechanical operations and common areas. At that time all staff persons will be on their way home.

#### **SPECIAL NEEDS INFORMATION**

For the safety of family or friends with special needs -If you or a family member receives home health care, or requires electricity for life-support equipment, make emergency plans with the individual's physician. If the individual with special needs will not be staying with you / or MUST evacuate, PRE-REGISTER them NOW with the Special Needs Registry maintained by Broward County's Office of Emergency Management at 954-537-2888. Make a list of prescribed medicines and plan to have a 30-day supply available.

#### **INSURANCE**

If you have property insurance, find your policy and make sure your coverage is adequate (seek advice from your agent). Pictures and videos of the contents of your unit are crucial if you need to put in a claim to the insurance company. Also, copies of warranty booklets with model and serial numbers of your personal property should be kept with the pictures. If you are leaving your unit, it is advisable to take copies of your pictures and policies with you. In the event your local agent is not available,

make sure you have a corporate headquarters office telephone number to call. If you do not have insurance, obtain coverage now before it's too late! Once a named storm is within a certain area (the Storm Cone), as determined by the insurance companies, coverage may not be available. If you do not have insurance we urge you to do so now.

### **HURRICANE SURVIVAL KIT / CHECKLIST**

When purchasing supplies, keep your family size in mind. Try to buy sizes of food that you can use in one meal. Many canned foods deteriorate rapidly after being opened. In a plastic bag, prepare at least one change of clothes for each family member.

- ( ) Batteries
- ( ) Battery operated alarm clock
- ( ) Battery operated radio and TV
- ( ) Bread in zip lock bags
- ( ) Boxed juices, boxed milk
- ( ) Candles, matches
- ( ) Can opener (manual)
- ( ) Cooler to hold ice and food
- ( ) Cotton Balls
- ( ) Cough and diarrhea medicine
- ( ) Duct tape or Masking tape
- ( ) First aid kit (fully stocked)
- ( ) Flashlight (at least two 6 volt flashlights)
- ( ) Fuel for automobile
- ( ) Insurance and other important papers (in ziplock bags)
- ( ) Map or directions to shelter locations
- ( ) Medications (Rx, Aspirin, antacid, antibiotic cream)
- ( ) Nonperishable items: soup, canned meat, fruit, vegetables, etc.
- ( ) Paper goods, plates, flatware, cups, aluminum foil
- ( ) Personal toiletries
- ( ) Plastic trash bags (Get plenty)
- ( ) Roll of heavy plastic
- ( ) Scissors
- ( ) Soap and shampoo
- ( ) Toilet paper and paper towels
- ( ) Valuables
- ( ) Water (1 gallon per person per day)

## **OUT OF RESIDENCE HURRICANE PROCEDURES**

Each unit owner or lessee who plans to be absent from their unit during the hurricane season (June 1 to November 30) must prepare their unit prior to departure by:

1. Removing all furniture, plants, satellite dishes, fans and any other items from the balcony. If items are left on the balcony, staff personnel will remove them **only if time allows** and the resident will be charged a fee for this service.
2. Sliding doors should be securely locked. Interior doors should be closed. Water should be shut off and appliances, computers and other electrical items unplugged.
3. A unit owner may designate a responsible agent or individual to care for the unit during the occupant's absence. The name, address and current working phone number of this agent shall be filed in the manager's office annually, but it is the owner/lessee's responsibility to contact the designated caretaker. The Association shall be under no obligation to contact the agent for any reason. The purpose of their designation is solely for identification to permit entry onto the Condo property and into the unit.
4. A corollary duty of the agent can be to remove any overlooked personal property from the Balcony prior to a potential hurricane. The unit owner shall be liable for any damage to any other unit, common property, or personal injury caused by their windblown property. While accepting no responsibility for oversights or nonperformance, Association personnel may visually survey the balconies externally for compliance with this requirement. Any potentially hazardous articles detected will be moved inside the apartment and a fee will be charged. This procedure will be followed only if time allows. The Association will not be responsible for any hazardous articles left on the balconies

## **IN THE EVENT OF AN EVACUATION, POLICE PROCEDURES ARE TO BE EXPRESSLY FOLLOWED.**

We suggest that you carry your driver's license with your Plaza South Address on it, or request a resident letter from the management office to present to the authorities. **DO NOT REQUEST THIS LETTER FROM MANAGEMENT THE DAY OF THE STORM, PLEASE REQUEST YOUR LETTER NOW.**

## **SHELTER INFORMATION**

The closest shelters will be reported as the storm approaches. The public shelters are far from comfortable. You are limited in the items you can take with you. You will need to bring with you a bed roll, pillow, food for at least three meals (if not more) per person, flashlights, toilet paper, personal hygiene products, diapers (if necessary) and water for each person in your family. In a plastic bag, prepare at least one change of clothes for each family member. The supply of food is limited at a shelter (if there is any available) and might not be to your liking.

## **STAYING IN YOUR UNIT DURING THE STORM**

If there is an evacuation order, you should leave the building. Again, emergency services will not be available to assist you. There will be no staff, no air conditioning and no water. You are advised to leave. **Any resident who stays in the building during an evacuation does so at his/her own risk. You must notify the Manager of your whereabouts and comply with any police and building procedures.**

## **BUILDING EQUIPMENT AND MISCELLANEOUS INFORMATION**

Whenever evacuation of the building has been advised or ordered by a government agency having jurisdiction in the matter, the Board shall take action to protect the Association property. Since the employees will also have to leave at the evacuation deadline, preparation must start several hours prior to the storm's landfall. All passenger elevators and water towers / air conditioning may be shut down in order to protect the equipment during the storm.

## **AIR CONDITIONING**

The AC heat exchangers depend upon two electrically operated submerged pumps in order to function. The domestic water supply is also dependent on electric pumps which are located in the sub-basement. Should these pumps suffer water damage while running they will short and burn out. For that reason all pumps may be shut down prior to the arrival of a hurricane. The current Association Insurance Agent, has also advised that the equipment should be operated in compliance with their operating manuals.

## **ELEVATORS**

The correct procedure, which has been confirmed with Otis Elevator, is that once an evacuation has been ordered is to shut down the passenger elevators at a high floor. This is to help avoid flooding, however it does not guarantee water will not get into the elevator and cause flooding. However, ***the Association will keep the elevators running for safety reasons provided the Association's equipment insurance will provide coverage in the event of damage during a storm.*** When the building loses electricity, the elevators will run on the emergency generator. However, that generator only has a certain life span-until the fuel is used up. If electricity is lost, DO NOT USE THE ELEVATORS. The elevator company advised that once the winds cause 30 lbs of pressure (which can be even lower than hurricane wind status) the doors of the elevator could get stuck due to the suction in the shaft. It is recommended that you stay in your unit until the winds go below 70 mph, however if you must leave your unit it is strongly advised that you use the stairs (see page 8 for a diagram of stairwell locations) being sure to carry a flashlight. Additionally, it is recommended that you do not have your foyer door open at the same time as any windows or doors leading to the outside. This can create a wind tunnel down the hoist way and cause the elevator shaft to get stuck. Otis Elevator would then need to come and reset the elevator, which will not be possible until after the storm has passed.

## **ELECTRICITY**

In the event power is lost, the elevators, the access control system (key fob readers), fire stairwell lights and scattered garage lighting will remain on since they are backed up by the emergency generator, as long as the fuel permits. There will be no electricity in your unit. It is a good idea to have on hand a hard-wired phone that does not use electricity. Digital phones will not work without electricity.

## **EMERGENCY GENERATOR**

The generator has only enough fuel to run the elevators and fire stairwell lights for approximately 16 hours. Please make sure each person in your household has a flashlight available to them for use if all services are out. **KEEP A FLASHLIGHT READY FOR EXITING DOWN HALLS AND STAIRS.**

## **POOL**

A day or two prior to hurricane landfall the pool will be drained approximately two feet and hyper chlorinated. The pool will be unavailable until the chemical level is safe to resume entering the pool. This usually happens 1-2 days after the storm has passed. All pool furniture will be stored during the hurricane "watch".

## **RETURNING TO THE BUILDING**

After the storm passes, avoid returning to the building immediately. Roadways may still be impassable, making it impossible to return to the building. Electricity and water may not be available, and therefore there will be no air conditioning. The emergency generator will probably be out of fuel, causing lack of elevators and no lights in stairwell and common areas. You should have water on hand in your apartment to carry you through until services are restored. In past years, some areas hit by hurricanes were out of power for over two (2) weeks.

There might be local police or emergency service people checking for identification indicating that you are a resident of Plaza South in order to gain entry to the barrier island after the storm. We suggest that you carry your driver's license with your Plaza South Address on it, or request a resident letter from the management office to present to the authorities. Do not request this letter from management the day of the storm; please request your letter now. Once someone from management is able to return to the building, and if the electricity is working, we will put a message on the TV (channel 92) about the status of the building.

### **STAFF RETURN**

Please note that all staff will be evacuating the building when we are in a hurricane "warning". Should the hurricane hit, there is a good chance that roads will be blocked and impassable. Staff will return to the building once it is possible (which may vary from staff person to staff person). However, if you choose to stay in the building and the air conditioning and elevators are down, please note that they will remain down until the proper personnel return to the building and turn the equipment back on. **DO NOT UNDER ANY CIRCUMSTANCES ATTEMPT TO POWER UP BUILDING EQUIPMENT YOURSELF.**

### **BRIEF OVERVIEW**

This section is a brief outline of the order of events once we are in a threat of a hurricane. It is **ESSENTIAL** that you read the entire booklet thoroughly as there is additional pertinent information contained within. Please do not hesitate to contact the Management office if you have any questions.

### **Preparations You Can Start Now**

1. Make a standing reservation at a local hotel.
2. Make a standing reservation with a handyman to close your hurricane shutters and move in anything on your balcony, if you are unable to do this yourself.
3. Stock up on items (refer to Survival Kit).
4. Put information on refrigerator
5. Insure that your main ball valve in your unit is working properly.
6. Review your property insurance policy or obtain proper insurance if you are not already insured.
7. Pre-register anyone with special needs with the special needs registry (see special needs section).

### **2-3 Days Prior to Hurricane**

1. Pool will be closed and drained approximately 2 feet and hyper-chlorinated.
2. Stock up on any additional items that you still need.
3. Obtain extra cash to have on hand, as ATMs and banks may not be available after the storm.
4. Fill your vehicle with gasoline.
5. Advise the Management office in writing of where you will be staying or if you are choosing to stay in the unit, advise management in writing that you are opting to stay in the unit.



**Hurricane Watch**

1. All pool furniture will be stored.
2. All loose items on the roof will be removed and the roof tops secured
3. Remove all items from your balcony.
4. Secure all hurricane shutters.
5. Secure all windows and sliding glass doors.
6. Prepare all medications, medical supplies and important documentation in a watertight container.
7. Clean your bath tub(s) with bleach and fill them with water.
8. Call your family members.
9. Cancel all deliveries.
10. Turn off your main ball valve.

**Hurricane / Warning / Evacuation**

1. Water towers / air conditioning will be shut down.
2. Passenger elevators will be shut down.
3. Front doors to lobby will be locked.
4. Assigned parking will no longer apply.
5. Shut off the breaker to your hot water.
6. Residents evacuate.
7. Building is shut down
8. Staff leaves

**Important Phone Numbers**

Please refer to the Broward County Hurricane Preparedness Guide

**Websites**

Please refer to the Broward County Hurricane Preparedness Guide

**Radio Stations**

The following radio stations will continue to broadcast hurricane information during the hurricane as long as they have power.

**AM Stations**

WHSL - 980  
WIOD - 610  
WBZT - 1290

**FM Stations**

WFLC - 97.3  
WIRK - 107.9  
WAXY - 105.9

**Spanish Language Stations**

WQBA - 1140 AM  
WQBA - 107.5 FM

## HURRICANE CONTACT INFORMATION SHEET

Date: \_\_\_\_\_ Unit: \_\_\_\_\_

Resident's Name: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone \_\_\_\_\_

Other Phone: \_\_\_\_\_

Emergency Contact During or Immediately Following the Storm:

\_\_\_\_\_

\_\_\_\_\_

Person Responsible for Emergency Work to be Done:

\_\_\_\_\_

\_\_\_\_\_

Special Medical Needs that Might be Affected by Power Outage

\_\_\_\_\_

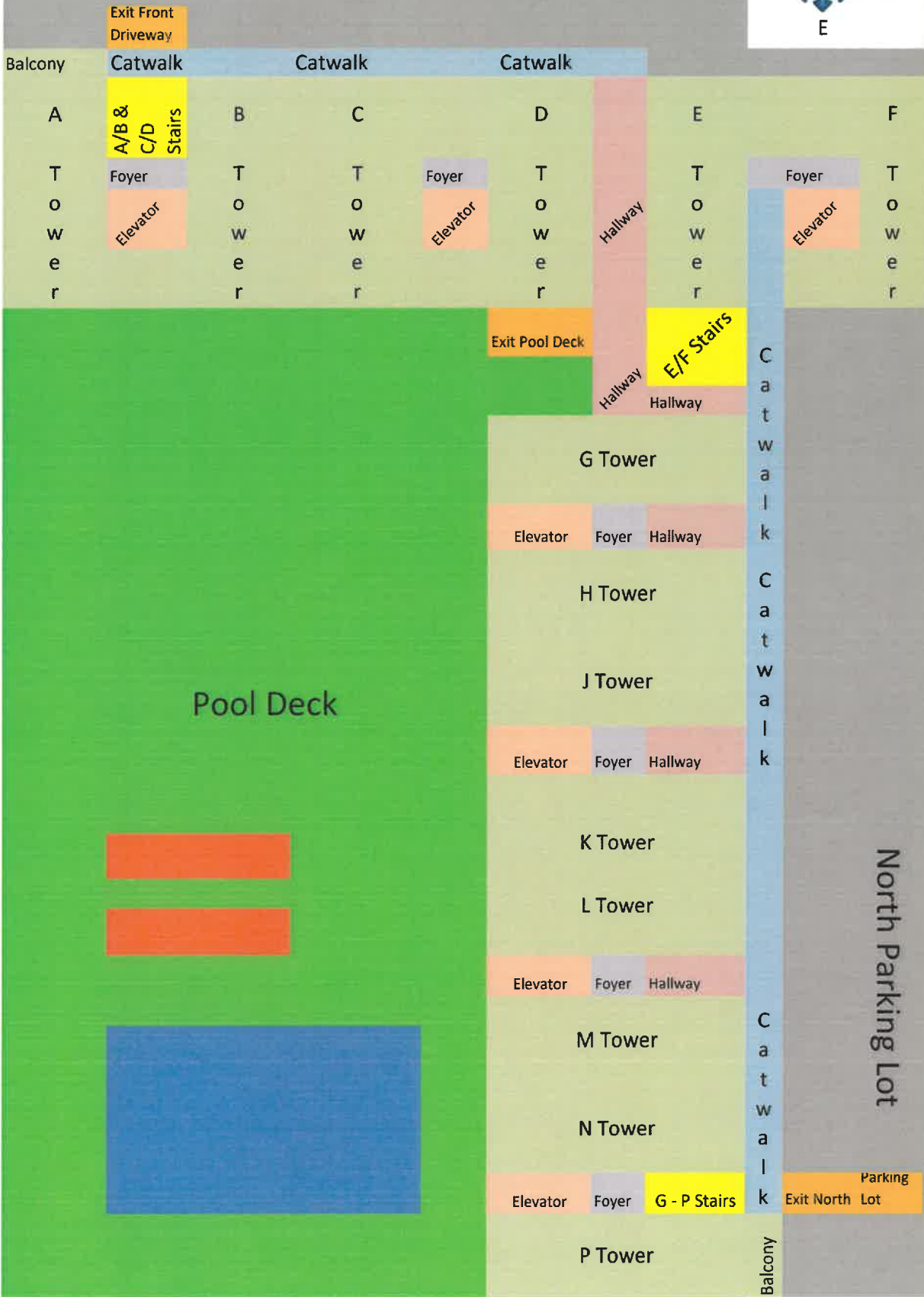
\_\_\_\_\_

\_\_\_\_\_

Please return this form to the Management Office as soon as possible

Copies of this form can be obtained in the Management Office.

Emergency Stairwell Exit Diagram



# *HURRICANE SEASON BEGINS JUNE 1ST*

## **GOING OUT OF RESIDENCE?**

Close & lock your shutters;  
Bring in your plants and patio furniture;  
Designate a responsible agent to care for  
your unit in your absence;

Staff will not be available  
to do it for you; In the event of a  
hurricane their time will be  
totally consumed in securing the  
building's mechanical operations and  
common areas

***THANK YOU FOR YOUR COOPERATION  
PLAZA SOUTH MANAGEMENT***

# Are You Prepared?

Hurricane Season has started

Check out these essentials in the event of a

- 
- ( ) Batteries / Analog Phone
  - ( ) Battery operated Clock/Radio/TV
  - ( ) Ziploc Bags (All sizes) for food & Documents
  - ( ) Boxed Juices/Milk
  - ( ) Manual Can Opener
  - ( ) Cooler
  - ( ) Medications
  - ( ) Duct /Masking Tape
  - ( ) First Aid Kit (fully stocked)
  - ( ) Flashlight (at least 2)
  - ( ) Fuel for Automobile
  - ( ) Insurance & other important documents
  - ( ) Map or Directions to Shelter
  - ( ) Paper goods, plates, flatware, cups, aluminum foil
  - ( ) Personal toiletries
  - ( ) Plastic Trash Bags
  - ( ) Food, Soup, canned meat, vegetables, fruit.
  - ( ) Valuables
  - ( ) Water (1 gallon per person per day)

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**Now is the time to prepare  
Don't Wait!**



# NATIONAL HURRICANE CENTER and CENTRAL PACIFIC HURRICANE CENTER

NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

[ANALYSES & FORECASTS ▾](#)
[DATA & TOOLS ▾](#)
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## Tropical Cyclone Names

[Climatology](#) | [Names](#) | [Wind Scale](#) | [Extremes](#) | [Models](#) | [Breakpoints](#)

### Contents

- [Atlantic](#)
- [Eastern North Pacific](#)
- [Central North Pacific](#)
- [Other Basins](#)

### Atlantic Names

#### [Atlantic Pronunciation Guide \(PDF\)](#)

2020	2021	2022	2023	2024	2025
Arthur	Ana	Alex	Arlene	Alberto	Andrea
Bertha	Bill	Bonnie	Bret	Beryl	Barry
Cristobal	Claudette	Colin	Cindy	Chris	Chantal
Dolly	Danny	Danielle	Don	Debby	Dorian
Edouard	Elsa	Earl	Emily	Ernesto	Erin
Fay	Fred	Fiona	Franklin	Francine	Fernand
Gonzalo	Grace	Gaston	Gert	Gordon	Gabrielle
Hanna	Henri	Hermine	Harold	Helene	Humberto
Isaías	Ida	Ian	Idalia	Isaac	Imelda
Josephine	Julian	Julia	Jose	Joyce	Jerry
Kyle	Kate	Karl	Katia	Kirk	Karen
Laura	Larry	Lisa	Lee	Leslie	Lorenzo
Marco	Mindy	Martin	Margot	Milton	Melissa
Nana	Nicholas	Nicole	Nigel	Nadine	Nestor
Omar	Odette	Owen	Ophelia	Oscar	Olga
Paulette	Peter	Paula	Philippe	Patty	Pablo
Rene	Rose	Richard	Rina	Rafael	Rebekah
Sally	Sam	Shary	Sean	Sara	Sebastien
Teddy	Teresa	Tobias	Tammy	Tony	Tanya
Vicky	Victor	Virginie	Vince	Valerie	Van
Wilfred	Wanda	Walter	Whitney	William	Wendy

Since 1953, Atlantic tropical storms had been named from lists originated by the National Hurricane Center. They are now maintained and updated through a strict procedure by an international committee of the [World Meteorological Organization](#).

The six lists above are used in rotation and re-cycled every six years, i.e., the 2019 list will be used again in 2025. The only time that there is a change in the list is if a storm is so deadly or costly that the future use of its name on a different storm would be inappropriate for reasons of sensitivity. If that occurs, then at an annual meeting by the WMO committee (called primarily to discuss many other issues) the offending name is stricken from the list and another name is selected to replace it. Several names have been retired since the lists were created. Here is more information the [history of naming tropical cyclones and retired names](#).

If a storm forms in the off-season, it will take the next name in the list based on the current calendar date. For example, if a tropical cyclone formed on December 28th, it would take the name from the previous season's list of names. If a storm formed in February, it would be named from the subsequent season's list of names.

In the event that more than twenty-one named tropical cyclones occur in the Atlantic basin in a season, additional storms will take names from the [Greek alphabet](#).

[Can I have a tropical cyclone named for me?](#)

### Eastern North Pacific Names

#### [Eastern North Pacific Pronunciation Guide \(PDF\)](#)

2020	2021	2022	2023	2024	2025
Amanda	Andres	Agatha	Adrian	Aletta	Alvin
Boris	Blanca	Blas	Beatriz	Bud	Barbara
Cristina	Carlos	Celia	Calvin	Carlotta	Cosme
Douglas	Dolores	Darby	Dora	Daniel	Dalila
Elida	Enrique	Estelle	Eugene	Emilia	Erick
Fausto	Felicia	Frank	Fernanda	Fabio	Flossie
Genevieve	Guillermo	Georgette	Greg	Gilma	Gil
Hernan	Hilda	Howard	Hilary	Hector	Henriette
Iselle	Ignacio	Ivette	Irwin	Ileana	Ivo
Julio	Jimena	Javier	Jova	John	Juliette



# EMERGENCY Checklists

- ☐ 10-Step Family Plan
- ☐ Shelter Kit
- ☐ Special Needs Shelter Kit
- ☐ Pet Survival Kit
- ☐ Emergency Kit



For more preparedness information, visit  
**Broward.org/Hurricane** and **Broward.org/AtRisk**

## 10-Step Family Plan

### ☐ STEP 1 — Hold a family meeting.

Discuss what can happen in an emergency. Encourage children to talk about their fears and explain some of the things you'll be doing to keep everyone safe. Start a written list of things you'll need to take care in advance and encourage everyone in the family to contribute their ideas.

### ☐ STEP 2 — Discuss whether you'll need to evacuate.

Determine whether you live in an evacuation zone and, if so, where you will go if an evacuation order is given. Going to a family or friend's house or hotel outside the evacuation area is your best choice. If a hurricane is approaching and you choose to go out of town, do so well in advance of the storm. Since shelters provide for only basic needs, this should be your choice of last resort.

### ☐ STEP 3 — Ensure your assets are protected.

Inventory your home possessions and videotape, record or photograph items of value. Review your insurance policies to ensure you have adequate coverage. Know that once a hurricane watch has been issued, insurers will not issue new or additional coverage.

### ☐ STEP 4 — Assess your home for vulnerable areas.

Do a walk-through of your home and property to evaluate your roof, windows, garage door, landscaping, etc. and determine what actions you will take.

### ☐ STEP 5 — Make a plan to protect your vehicles.

Decide where you will store or park your vehicle, boat or RV. Check your vehicle insurance policy and keep it in the same safe place as your homeowner's policy.

### ☐ STEP 6 — Secure your home.

Decide what actions you will need to take to protect your home and your property (shutters, generator, tree-trimming), and to keep as comfortable as possible during recovery.

### ☐ STEP 7 — Determine if anyone in your home has special needs, or is vulnerable in an emergency.

If anyone in your home has special needs in an emergency because of a medical condition, or because they are elderly or disabled, make arrangements in advance to accommodate those needs.

### ☐ STEP 8 — Make a plan for your pets.

Determine how you will address your pet's needs and make a plan in case you have to evacuate. Be sure to plan for large outdoor animals as well, such as horses, pigs and cows.

### ☐ STEP 9 — Gather your supplies.

Use the checklist provided to determine your family's food, water and medical needs and assemble your emergency kit according to those needs.

### ☐ STEP 10 — Notify others of your plan.

Let family or friends know what your emergency plan is so they can check on you in the aftermath of the event. Establish an out-of-town contact.

**Broward.org/Hurricane**

**READY. SET. SAFE.**





## Shelter Kit

While a shelter is intended to help keep you safe during a storm or other emergency, it isn't a hotel. Bring these essential items along to make your stay as comfortable as possible.

- ☐ Bedding such as pillows, blankets, air mattress
- ☐ Books, games
- ☐ Non-perishable snacks
- ☐ Extra change of clothing
- ☐ Sanitary wipes or other hygiene products
- ☐ Flashlight
- ☐ Medications, if any
- ☐ Driver's license, other identification
- ☐ Cash, traveler's checks
- ☐ Cell phone and mobile device with charger
- ☐ Personal items such as extra eyeglasses, hearing aid, etc.
- ☐ Battery-operated radio
- ☐ Extra batteries for radio and flashlight
- ☐ Baby supplies: ample amounts of baby food, formula, juice, diapers and wipes, and a stroller, portable crib or play pen
- ☐ Important documents such as birth or marriage certificates, social security cards, passports, immunization records, check-book and bank account files, wills, vehicle titles, insurance policies, stocks, bonds, deeds, important electronic files.

## Special Needs Shelter Kit

(Bring these items in addition to those on the Shelter Kit Checklist)

- ☐ Communication Aids (paper, pencils, pens or mobile device)
- ☐ Batteries or charger for communication aids
- ☐ Emergency health information card & emergency contacts
- ☐ Mobility equipment (walker, wheelchair)
- ☐ Dressing devices for clothing
- ☐ Sanitary supplies
- ☐ Hearing devices and batteries
- ☐ Health monitors
- ☐ Dentures or retainers
- ☐ Heavy gloves to use maneuvering wheelchair
- ☐ Special dietary foods, if required (meals are provided at shelter)
- ☐ Bedding (medical cot provided)
- ☐ Folding Lawn/lounge chair
- ☐ Service animal supplies

\* A medical cot will be provided

## Pet Survival Kit

- ☐ A crate or carrier large enough for the animal to stand and turn around
- ☐ Two-week supply of food, water and any required medications
- ☐ Bowls (food and water)
- ☐ Cat litter and litter box
- ☐ Toys and/or blanket
- ☐ Treats
- ☐ Photo of your pet with you (to prove you are the owner)
- ☐ Rabies certificate and current license
- ☐ Veterinarian name and emergency contact information
- ☐ Cleaning supplies (newspaper, plastic bags with ties, paper towels, disinfectant), litter scooper

## Emergency Kit

- ☐ Drinking Water: At least one gallon per person per day for three to five days. Extra water is needed for food preparation, pets and personal hygiene.
- ☐ Food: Enough for three to five days, including non-perishable packaged or canned food, canned or shelf milk, cereal, snack foods
- ☐ A three to five day supply of special items for babies and/or the elderly: formula, food, wipes, diapers; special foods, toiletries
- ☐ Manual can opener/bottle opener
- ☐ Paper goods (toilet paper, plates, bowls, napkins, paper towels and plastic eating utensils)
- ☐ Unscented household bleach and medicine dropper
- ☐ Extra bedding such as blankets, pillows, sleeping bag, etc. in case you must evacuate
- ☐ Clothing, including rain gear and sturdy shoes
- ☐ First aid kit
- ☐ Medicines/prescription drugs: a two-week supply
- ☐ Hand sanitizer and sanitary wipes
- ☐ Flashlight and extra batteries
- ☐ Battery-operated or hand-crank radio
- ☐ Disposable batteries, car charger or solar charger for your cell phone
- ☐ Hardline telephone with jack (not cordless)
- ☐ Books, games and toys
- ☐ Pet food, cat litter and other pet care items
- ☐ Tool kit including cord, rope, hammer, wood nails, saw, hatchet or axe, crowbar, chain saw blades, tarp, duct tape and heavy work glove, outdoor extension cords
- ☐ Plastic trash bags and ties
- ☐ Extra re-sealable plastic storage bags, heavy-duty aluminum foil, disposable aluminum pans
- ☐ Extra charcoal or propane gas for outdoor cooking. Sterno can also be used. Never cook with any of these items inside your house. The smoke and fumes are deadly.
- ☐ Fire extinguisher (ABC type)
- ☐ Matches in a waterproof container
- ☐ Mosquito repellent with DEET, and sunscreen
- ☐ Home Damage Assessment photos and instructions. Visit [Broward.org/Hurricane](http://Broward.org/Hurricane)
- ☐ Any other special equipment or items you may need



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**Broward.org/Hurricane**  
**READY. SET. SAFE.**



6/16 EM201661179

**Broward Hotline**  
311 or 954-831-4000



## HURRICANE KIT SHOPPING GUIDE

### How To Use The Shopping Guide

As hurricane season approaches (June 1 – November 30), all residents are encouraged to get prepared by creating a family hurricane plan and assembling a hurricane supply kit. These preparedness steps are key to safely weathering a storm, or any other disaster.

The eight-week Shopping Guide identifies the basic items required to comfortably sustain you and your family for 3-5 days following a storm that may leave you without power and potable water. Adding a few items to your regular shopping list each week is the easiest way to complete your Hurricane Kit with minimal impact to your budget.

This Guide also includes information for preparing a Hurricane Kit for infants, the elderly and your pet. A “how to” guide for creating a family plan and assembling a first aid kit are also included. **Select the Accessibility Options Menu in the top right corner, next to the Search link, to increase the font size of this document, change the contrast or translate this information into other languages.**

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#### Food Groups For Shopping Guide

##### Bread Group Items

Crackers, dry bread sticks, pretzels, melba toast, rice and popcorn cakes, breakfast cereal, dry pasta, nutritional bars, bread (keep frozen until needed)

##### Meat Group Items

Canned or packaged tuna, chicken/turkey, meat, soup with beans or meat, sardines, beans, chili with meat or beans, ravioli/spaghetti, ham/pork, stew, Vienna sausage, peanut butter and nuts, and commercially prepared beef or turkey jerky

##### Milk Group Items

Shelf stable milk (keep chilled after opening), powdered milk (will need extra water), canned and boxed pudding (on grocery shelves, not in refrigerator section), nutritional drinks (e.g., Ensure)

##### Vegetable Group Items

Canned vegetables, soups of all types (cup of noodles, canned), canned 3-bean salad

##### Fruit Group Items

Canned fruit, applesauce, dried fruits (raisins, dates, apricots, etc.) and 100% fruit juice (not fruit drinks or punch)

##### Comfort Foods

Quick energy snacks such as trail mix, granola and fruit bars, cookies, hard candy, lollipops, instant coffee, tea bags

### **Items for Infants & Toddlers**

Make sure to include ample amounts of food, formula (water), juice, diapers and wipes. If you plan to evacuate to a General Population shelter, bring your baby kit along with a stroller, portable crib or play pen.

### **Items for Elderly**

Your kit should include water and food items that address special dietary needs (nutritional supplement drinks and low-sodium food), one-month supply of prescription drugs/medications/medical supplies, medical history, physician and health insurance information, list of medications with instructions, list of medical equipment (include model/serial number), copies of prescriptions. Visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select Residents At Risk for additional information.

**Note:** Before purchasing instant food be sure you have enough water for reconstitution and a cooking source. Camp stoves and a chafing dish/fondue pot with sterno can be used. You can also purchase ready-to-light charcoal for your outdoor grill. Never use any of these cooking sources inside your house or garage. Always cook outside.

\*Asterisk denotes items that should be taken with you if you are planning to evacuate to an emergency shelter.

## **Week One**

Grocery Store:

- one gallon of water per person
- one large jar of peanut butter
- one meat group item
- one can ready-to-eat soup
- one box matches in waterproof container
- one vegetable group item
- one package paper plates
- baby supplies\*
- one flashlight with batteries\*
- tarpaulin for temporary roof repairs
- utility knife

- sunscreen (SPF 15 or more)

## **Week Two**

### **Grocery Store:**

- one vegetable group item
- one fruit group item
- one comfort food item
- one bottle unscented bleach
- one medicine dropper
- one package of paper cups
- one meat group item
- self-starting charcoal, sterno or propane for grill or camp stove
- pliers
- plastic safety glasses/goggles
- outdoor extension cords

## **Week Three**

### **Grocery Store:**

- one gallon of water per person
- one jar of jelly or jam
- one meat group item
- one can ready-to-eat soup
- one fruit group item
- one hand-operated can opener
- one package paper napkins
- baby supplies\*
- one portable AM/FM radio – battery-operated or hand crank
- hatchet or axe
- roll of duct tape

## **Week Four**

### **Grocery Store:**

- one bread group item
- one roll of paper towels
- one vegetable group item
- one roll of plastic wrap

- one meat group item
- one milk group item
- one bottle hand sanitizer
- sanitary wipes or other hygiene projects\*
- one flashlight with batteries\*
- heavy-duty work gloves
- first aid kit supplies
- waterproof container for insurance and bank documents, important contracts, proof of occupancy, inventory of belongings\*

## **Week Five**

### **Grocery Store:**

- one meat group item
- one can of ready-to-eat soup
- one fruit group item
- one box large re-sealable food storage bags
- one vegetable group item
- one bread group item
- baby supplies\*
- extra batteries for radio\*
- first aid kit supplies
- fire extinguisher
- games and puzzles for children\*

## **Week Six**

### **Grocery Store:**

- one gallon of water per person
- one bread group item
- one box sanitary wipes\*
- one roll heavy-duty aluminum foil
- one package paper bowls
- one meat group item
- plastic trash bags and ties
- assorted nails
- one flashlight with batteries\*
- hardline telephone with jack (not cordless)
- heavy work gloves

## **Week Seven**

### **Grocery Store:**

- one meat group item
- one can ready-to-eat soup
- one box cereal
- one milk group item
- one comfort group item
- one vegetable group item
- baby supplies\*
- extra batteries for flashlights\*
- hammer
- disposable aluminum pans

## **Week Eight**

### **Grocery Store:**

- one gallon of water per person
- one vegetable group item
- one meat group item
- one box heavy-duty garbage bags
- one package plastic eating utensils
- one roll paper towels
- flashlight with batteries\*
- waterproof portable plastic container with lid for hurricane kit and important papers
- mosquito repellent with DEET
- First Aid Kit

### **Quick Tip:**

Gather before the storm: money\*, prescription medicines\*, fuel for vehicle, important documents\*, photo inventory of belongings\*, proof of occupancy\*, identification\*

8 Week Hurricane Kit Shopping Guide Note: Suggested list for a family of four. Add extra items depending on your family size.

# EMERGENCY EVACUATION MAP



## Evacuation Plan A

All residents east of the Intracoastal Waterway, mobile home residents, residents beside tidal bodies of water and in low-lying areas should evacuate

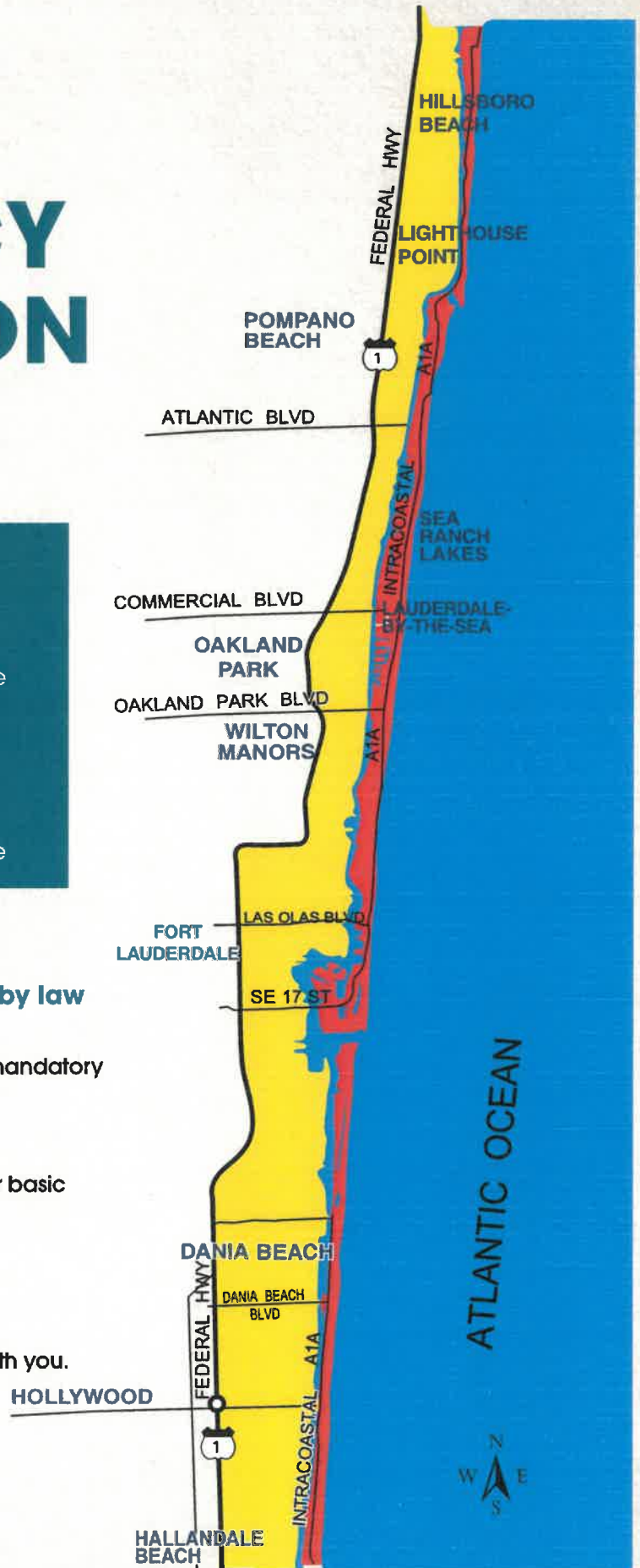


## Evacuation Plan B

All residents east of U.S. 1 (Federal Highway), mobile home residents, residents beside tidal bodies of water and in low-lying areas should evacuate

**If you live in an evacuation zone and an evacuation is ordered, you are required by law to evacuate.**

- Leave when local government officials issue a mandatory evacuation order for your area.
- Evacuate to a family or friend's home or hotel outside the evacuation area. Shelters provide for basic needs only and are a choice of last resort.
- Tell someone outside the storm area where you are going.
- Take your hurricane kit and important papers with you.





# BEFORE THE STORM

## SHELTER KIT CHECKLIST

Please remember that while a shelter is intended to help keep you safe during the storm, it isn't a hotel. Bring these essential items along to make your stay as comfortable as possible.

- ☐ Personal hygiene items
- ☐ Bedding such as pillows, blankets, air mattress
- ☐ Books, games
- ☐ Non-perishable snacks
- ☐ Extra change of clothing
- ☐ Baby supplies: ample amounts of baby food, formula, juice, diapers and wipes, and a stroller, portable crib or play pen
- ☐ Needed medications
- ☐ Driver's license, other identification
- ☐ Cash, traveler's checks
- ☐ Personal items such as extra eyeglasses, hearing aid, etc.
- ☐ Battery-operated radio
- ☐ Flashlight
- ☐ Important documents such as birth or marriage certificates, Social Security cards, passports, immunization records, checkbook and bank account files, wills, vehicle titles, insurance policies, stocks, bonds, deeds, computer backup disk, etc.



## PETS IN SHELTERS - What You Need to Know Before You go

Service animals are permitted in all shelters. Visit [www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm) for additional information. A pet-friendly shelter is available to pet owners living in the County. The human side of the shelter is operated by the American Red Cross. The pet side of the shelter is operated by the Humane Society. Advance, in-person, preregistration is required. You can do so at the Humane Society, 2070 Griffin Road, Fort Lauderdale (one block west of I-95) weekdays between 9 a.m. and 5 p.m., starting June 1. Call 954-989-3977 or visit [HumaneBroward.com](http://HumaneBroward.com) for details. Call ahead for details on what you will be asked to provide. This is a pet-friendly shelter only, and not a general population shelter. The shelter is located at Millennium Middle School in Tamarac.



## HOMELESS SHELTERS

Broward County Transit buses will offer evacuation transportation from three assigned pick-up points to shelters when a hurricane warning is announced and a mandatory evacuation order is issued. For more information, contact Hurricane Transportation for the Homeless Information at 954-563-HELP (4357) or 211.

## HURRICANE EVACUATION MAP

**Emergency Hotline:**  
311 or 954-831-4000

### Emergency Management Division

Environmental Protection  
and Growth Management Department  
201 N.W. 84th Avenue, Plantation, FL 33324  
Telephone: 954-831-3900

**Emergency Hotline: 311 or 954-831-4000**

### AMERICAN RED CROSS

#### Operated Regional Emergency Shelters

- 1) Lyons Creek Middle School  
4333 Sol Press Blvd., Coconut Creek 33073
- 2) Coral Glades High School  
2700 Sportsplex Dr, Coral Springs 33065
- 3) Monarch High School  
5050 Wiles Road, Coconut Creek 33073
- 4) Pompano Beach High School  
1400 N. E. 6th St., Pompano Beach 33060
- 5) Park Lakes Elementary School  
3925 N. State Road 7, Lauderdale Lakes 33319
- 6) Rock Island Elementary/Arthur Ashe Middle School  
1701 N. W. 23rd Ave., Fort Lauderdale 33311
- 7) Plantation Elementary School  
651 N. W. 42nd Ave., Plantation 33317
- 8) Fox Trail Elementary School  
1250 Nob Hill Road, Davie 33324
- 9) Falcon Cove Middle School  
4251 Bonaventure Blvd., Weston 33332
- 10) Silver Trail Middle School  
18300 Sheridan St., Pembroke Pines 33331
- 11) New Renaissance Middle School  
10701 Miramar Blvd., Miramar 33025
- 12) Watkins Elementary School  
3520 S. W. 52nd Ave., Pembroke Park 33023
- 13) Everglades High School  
17100 SW 48 Court, Miramar, FL 33027
- 4) West Broward High School  
500 NW 209 Avenue, Pembroke Pines, FL 33029

Not all shelters may be open during a state of emergency. In the event of an evacuation order, monitor news reports or call the Broward County Emergency Hotline, 311 or 954-831-4000, for specific shelter openings.

### Pet-Friendly Shelter

A pet-friendly shelter operated by the American Red Cross and the Broward County Humane Society is available to residents with pets who either live in an evacuation area, or a mobile home anywhere in Broward County. Pre-registration is required. Call the Humane Society at 954-989-3977.

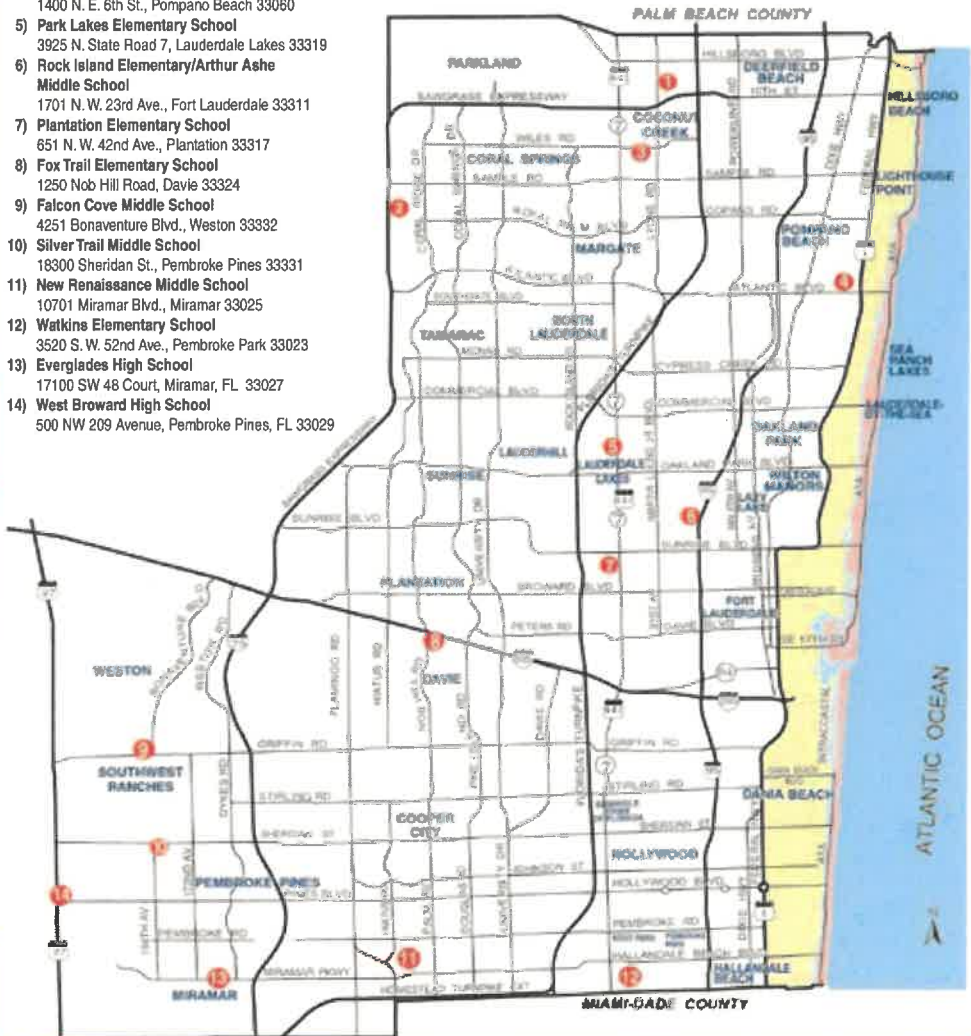
### PLAN A Evacuation

Typically a Category 1-2 hurricane.

### PLAN B Evacuation

Typically a Category 3 or higher hurricane

Those persons located in low lying areas or beside tidal bodies of water should seek shelter elsewhere if conditions warrant. ALL mobile home residents must evacuate in PLAN A and PLAN B. In addition, mobile home residents may be ordered to evacuate if tropical storm conditions warrant.



## Quick Tip

If you are elderly, frail, disabled, or have special needs and are concerned about your sheltering plan, or if you want the latest information on shelter modifications for individuals with disabilities or special needs, contact Human Services Department at 954-357-6385 (TTY 954-357-5608).

## **SHELTER ALTERNATIVES**

Many residents are able to safely shelter at home in the event of a hurricane or other emergency. However, some residents are required to evacuate their homes. This can be especially difficult for residents who are disabled, have special medical needs, or are otherwise vulnerable during an emergency. To the extent possible, shelters provide residents basic protection from the storm and the necessary assistance to help them get through the emergency. Residents who must evacuate their home have several options to consider:

### **Option One – Stay With Family or Friends Outside the Evacuation Zone**

This is your first, best choice and where you will be most comfortable.

### **Option Two – Stay in a General Population Shelter**

General Population shelters provide a basic level of care and are open to all. No pre-registration is required. If you have a self-managed health condition or disability, you will likely be able to shelter comfortably in a General Population shelter. Provisions at the shelter will be very limited. Cots and bottled water are not provided. Bring identification and comfort items such as bedding (air mattress, blankets and pillows), folding chair, special dietary foods (if needed), snacks, bottled water, medications, etc. Use the Emergency Checklist to help you in preparing items to take to the shelter. When you arrive at the shelter, be sure to tell shelter personnel what your needs are. If you need transfer assistance, sign language interpretation and other auxiliary aids, or a quiet zone for a cognitive disability or mental health need, call 311 or 954-831-4000, TTY 954-831-3940 for the most updated information.

#### [Shelter Locations](#)

Service animals are permitted in General Population Shelters so long as the pet meets the requirements under Federal law. Visit [ADA Requirements for Service Animals](#) for additional information. However, pet-friendly shelters are available for residents owning pets, not considered a service animal and is available on a first-come, first-served basis. A pet-friendly shelter is not a General Population shelter and staying with family, friends or at a pet-friendly hotel outside an evacuation zone should be your first and best option. Pets accepted include: Dogs, Cats, domestic Birds, Rabbits, Gerbils, Guinea Pigs, Mice and Hamsters. All pets must be in a carrier/crate and all dogs must have a collar with leash. Evacuees must show proof of rabies certificate for dogs and cats. Residents should also be prepared to show their pet's Broward County Registration Tag. Evacuees should bring necessary care supplies for a week such as, supply of food and water, food/water bowls, cat litter and litter box, medicine, cleaning supplies, etc.

### **Option Three – Stay in a Special Needs Shelter**



If you are dependent on electricity for your medical needs, or have a medical condition that cannot be supported at a General Population shelter, we recommend you pre-register for the Broward County Special Needs Emergency Sheltering and Transportation Program.

Shelter applications are available at [Broward.org/AtRisk](http://Broward.org/AtRisk), or contact the Broward County Emergency Management Division at 954-831-3902, TTY 954-831-3940 to request that an application be mailed to you. The medical information your physician provides on the application will be reviewed by the nursing team at the Florida Department of Health in Broward County, and you will receive notification of your assignment.

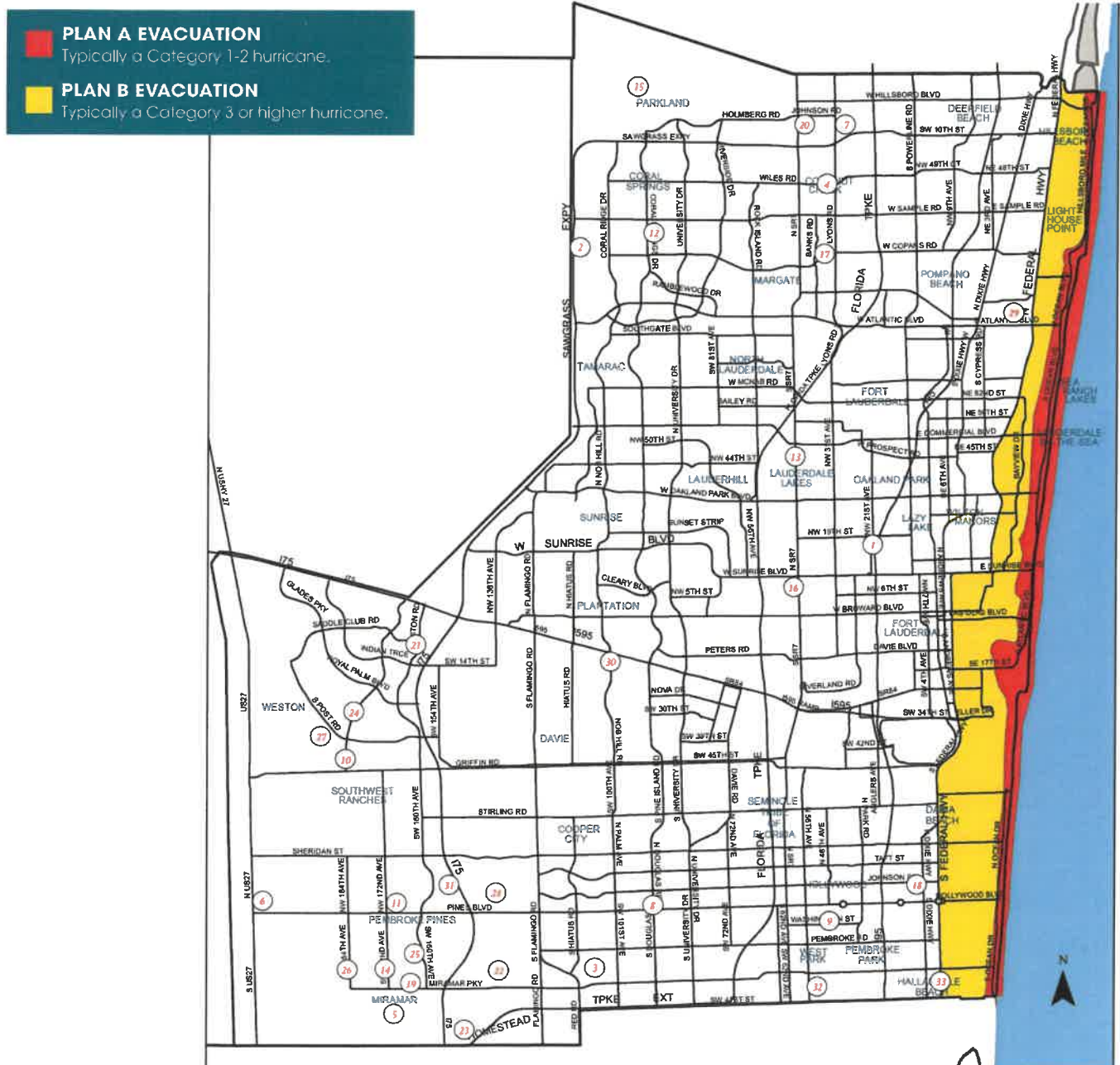
If you need transportation to your assigned location, you are encouraged to make arrangements in advance as part of the Special Needs shelter application process. Transportation is coordinated by Broward County Paratransit or the Office of Medical Examiner and Trauma Services, depending on your level of need.

*Emergency shelters are a service of the Broward County Commission and the Broward County School Board.*

# EMERGENCY SHELTER MAP

The following shelters may not all open during a state of emergency. They are opened as needed. If possible, staying with family or friends outside an evacuation zone is your first and best option. Monitor Broward County's website, [Broward.org/Hurricane](http://Broward.org/Hurricane), local television stations or call our Emergency Hotline at 311 or 954-831-4000 for actual shelter openings. Emergency shelters are a service of the Broward County Commission and the Broward County School Board.

Persons located in low lying areas or beside tidal bodies of water should seek shelter elsewhere if conditions warrant. **ALL** mobile home residents must evacuate in PLAN A and PLAN B and may be ordered to evacuate if tropical storm conditions warrant.



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1,000 copies of this public document were promulgated at a gross cost of \$205, or \$0.205 per copy, to provide members of the public with emergency preparedness information. PI201867423

**Special Needs Shelter:** These shelters are for persons with medical conditions who do not require hospitalization. They provide basic medical assistance and monitoring. Pre-registration is strongly recommended by calling 954-831-3902 (TTY 954-831-3940).

**Pet-Friendly Shelter:** Staying with family, friends or at a pet-friendly hotel outside an evacuation zone should be your first and best option. Pet-friendly shelter(s) is available on a first-come basis. Pets accepted include: dogs, cats, domestic birds, rabbits, gerbils, guinea pigs, mice and hamsters. All pets must be in a carrier/crate and all dogs must have a collar with leash. Evacuees must show proof of rabies certificate for dogs and cats. Residents should also be prepared to show their pet's Broward County Registration Tag. Evacuees should bring necessary care supplies for a week such as, supply of food and water, food/water bowls, cat litter and litter box, medicine, cleaning supplies, etc.

## General Population and Pet-Friendly Shelters

- 1) **Arthur Ashe/Rock Island**  
1701 NW 23rd Avenue, Ft. Lauderdale 33311
- 2) **Coral Glades High School**  
2700 Sports Plex Drive, Coral Springs 33065
- 3) **New Renaissance Middle School**  
10701 Miramar Blvd, Miramar 33025
- 4) **Monarch High School**  
5050 Wiles Road, Coconut Creek 33073
- 5) **Everglades High School - Pet Friendly**  
17100 SW 48th Court, Miramar 33027
- 6) **West Broward High School**  
500 NW 209th Avenue, Pembroke Pines 33029
- 7) **Lyons Creek Middle School - Pet Friendly**  
4333 Sol Press Blvd, Coconut Creek 33073
- 8) **Pines Middle School**  
200 NW Douglas Road, Pembroke Pines 33024
- 9) **Orange Brook Elementary School**  
715 S. 46th Avenue, Hollywood 33021
- 10) **Falcon Cove Middle School - Pet Friendly**  
4251 Bonaventure Blvd, Weston 33332
- 11) **Panther Run Elementary School**  
801 NW 172nd Avenue, Pembroke Pines 33029
- 12) **Parkside Elementary School**  
10257 NW 29th Street, Coral Springs 33065
- 13) **Park Lakes Elementary School**  
3925 N. State Rd 7, Lauderdale 33319
- 14) **Silver Lakes Elementary School**  
2300 SW 173rd Avenue, Miramar 33027
- 15) **Park Trails Elementary School**  
10700 Trails End Road, Parkland 33076
- 16) **Plantation Elementary School**  
651 NW 42nd Avenue, Plantation 33017
- 17) **Liberty Elementary School**  
2450 Banks Road, Margate 33063
- 18) **Beachside Montessori Village Elementary School**  
2230 Lincoln Street, Hollywood 33020
- 19) **Dolphin Bay Elementary School**  
16450 Miramar Parkway, Miramar 33027
- 20) **Tradewinds Elementary School**  
5400 Johnson Road, Coconut Creek 33073
- 21) **Gator Run Elementary School**  
1101 Glades Parkway, Weston 33327
- 22) **Coconut Palm Elementary School**  
13601 Monarch Lakes Blvd, Miramar 33027
- 23) **Coral Cove Elementary School**  
5100 SW 148th Avenue, Miramar 33027
- 24) **Everglades Elementary School**  
2900 Bonaventure Blvd, Weston 33331
- 25) **Silver Shores Elementary School**  
1701 SW 160 Avenue, Miramar 33027
- 26) **Sunset Lakes Elementary School**  
18400 SW 25th Street, Miramar 33029
- 27) **Manatee Bay Elementary School**  
19200 Manatee Isles Dr., Weston 33332
- 28) **Lakeside Elementary School**  
900 NW 136th Avenue, Pembroke Pines 33026
- 29) **Pompano Beach High School**  
600 NE 13th Avenue, Pompano Beach 33060
- 30) **Fox Trail Elementary School**  
1250 Nob Hill Road, Davie 33324
- 31) **Silver Palms Elementary School**  
1209 NW 155th Avenue, Pembroke Pines 33028
- 32) **Watkins Elementary School**  
3520 NW 52nd Avenue, Pembroke Park 33023
- 33) **Hallandale Elementary School (Gulfstream Academy)**  
1000 SW 8th Street, Hallandale 33009



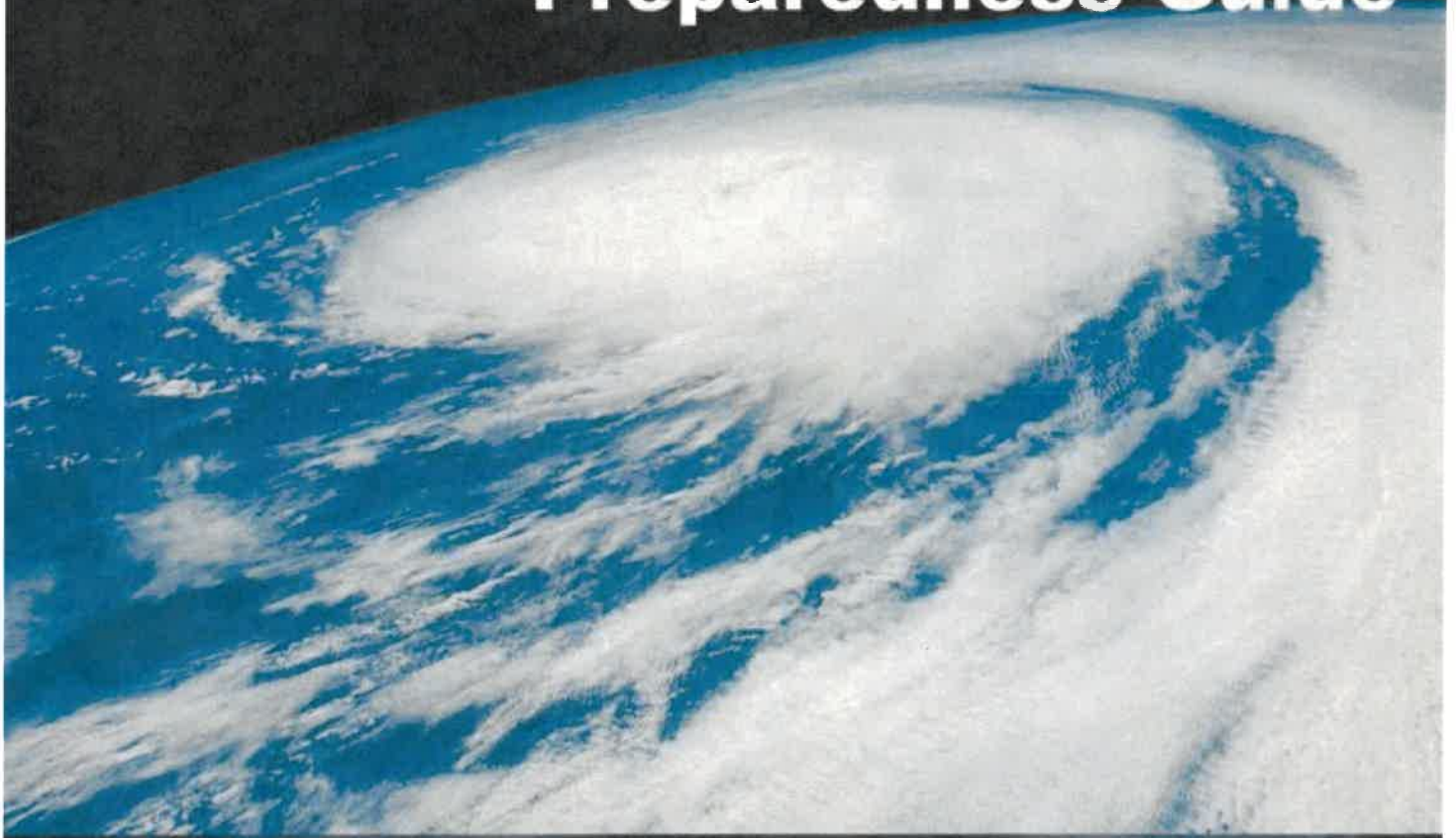




The Official BROWARD COUNTY

# HURRICANE

Preparedness Guide



Ready. Set. Safe.

[Broward.org/Hurricane](http://Broward.org/Hurricane)

# BEFORE THE STORM



## About This Guide

Hurricane season begins June 1 and ends November 30. The time to prepare for hurricane season is now. *Ready. Set. Safe.*, Broward's Official Hurricane Preparedness Guide, is designed to provide valuable information that you can use before, during and after a storm.

**Broward County  
Board of County Commissioners**

For questions about the  
*Ready. Set. Safe.*  
Hurricane Preparedness Guide,  
contact:

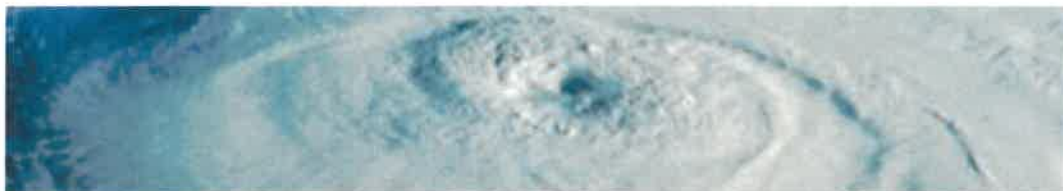
**Broward County  
Office of Public Communications**  
Governmental Center - Room 506  
115 South Andrews Avenue  
Fort Lauderdale, Florida 33301

**954-357-6990  
TTY 954-831-3940**

For more information, visit:  
**Broward.org/Hurricane**

This publication can be made  
available in alternative formats by  
request.

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## Develop a Hurricane Plan

### STEP 1 Hold a family meeting

Discuss the hazards of hurricanes. Encourage children to talk about their fears and explain some of the things you'll be doing to keep everyone safe. Start a written list of things you'll need to take care of before hurricane season and encourage everyone in the family to contribute their ideas.

### STEP 2 Discuss whether you'll need to evacuate

Determine whether you live in an evacuation zone and, if so, where you will go if an evacuation order is given. Going to a family or friend's house or hotel outside the evacuation area is your best choice. If you choose to go out of town, do so well in advance of the storm. Since shelters provide for only basic needs, this should be your choice of last resort.

### STEP 3 Ensure your assets are protected

Inventory your home possessions and videotape, record or photograph items of value. Review your insurance policies before hurricane season starts to ensure you have adequate coverage. Once a hurricane watch has been issued, insurers will not issue new or additional coverage.

### STEP 4 Assess your home for vulnerable areas

Do a walk-through of your home and property to evaluate your roof, windows, garage door, landscaping, etc. and determine what actions you will take.

### STEP 5 Make a plan to protect your vehicles

Decide where you will store or park your vehicle, boat or RV. Check your vehicle insurance policy and keep it in the same safe place as your homeowner's policy.

### STEP 6 Secure your home

Decide what actions you will need to take to protect your home and your property (shutters, generator, tree-trimming), and to keep as comfortable as possible during recovery.

### STEP 7 Determine whether anyone in your home has special medical needs, or is vulnerable in an emergency

Discuss whether anyone in your home has special needs in an emergency because of a medical condition, or because they are elderly or disabled. Make arrangements in advance to accommodate those needs.

### STEP 8 Make a plan for your pets

Determine how you will address your pet's needs and make a plan in case you have to evacuate. Be sure to plan for large outdoor animals as well, such as horses, pigs and cows.

### STEP 9 Gather your supplies

Determine your family's food, water and medical needs and assemble your hurricane kit according to those needs (see checklist on page 3 for essential items to include).

### STEP 10 Notify others of your plan

Let family or friends know what your hurricane plan is so they can check on you in the aftermath of the storm. Establish an out-of-town contact.





# BEFORE THE STORM

*Every family in Broward County should be prepared to be self-sufficient for the first three to five days after a major storm so recovery efforts can focus on those who can't help themselves.*

## Plan for the Storm's Approach

- **Plan in Advance** – If you live in an evacuation zone and an evacuation is ordered, you are required by law to evacuate. Public shelters are a refuge of last resort. Remember, shelters are not designed for comfort, and only one shelter accepts pets, although service animals for the disabled are accepted at all shelters.
- **Identify a Safe Room** – If you plan to stay at home, identify the safest room in your home (see page 8). This is generally an interior room with no windows, such as a bathroom or closet. Make plans to take shelter in this room in the event of a direct hit.
- **Request Assistance if Needed** – If you require special assistance in evacuating, or need to stay at a Special Medical Needs shelter, call Broward Emergency Management at 954-831-3902 (TTY 954-831-3940). If a member of your family is elderly, frail or disabled and may become vulnerable in the aftermath of a storm, register them with Broward County's Vulnerable Population Registry. Visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select **Residents at Risk**, or call 311 or 954-831-4000.
- **Stock Your Hurricane Kit** – See Checklist at right. Plan on supplies including food and water that will sustain your family for three to five days, and a two-week supply of medicines.
- **If Evacuating Out of the Area, Leave Early** – Plan to leave as early as 48 hours in advance, and no later than the issuance of a Hurricane Watch. Keep in mind that a hurricane's path is uncertain and you could inadvertently evacuate to an area where the storm may eventually strike. Take along your hurricane kit.
- **Document Assets** – Make a visual or written record of your assets for insurance purposes. Also, photograph the exterior of your home including landscaping or structures that may not be insurable but impact the value of your property. Take these records with you if you evacuate.
- **Protect Important Papers** – Photocopy important papers such as insurance policies and store them with a friend or in a safe deposit box outside of the hurricane area. Or, protect important family and financial documents inside a waterproof container or watertight resealable plastic bag. If you evacuate, take these documents with you.
- **Secure Your Home** – Shutter windows and glass doors, and anchor loose yard objects or bring them inside.
- **Prepare a Water Supply** – Know who your water service provider is so you will know if a "boil water" order applies to your home. Check your water bill if you are unsure. As the storm approaches, fill pre-sanitized sinks and tubs with clean water for bathing and flushing toilets.
- **Set Appliances** – Turn refrigerators and freezers to highest settings in anticipation of a power outage.
- **Get Cash** – Banks and ATMs do not operate without electricity.
- **Get Gas** – Gas pumps do not work without electricity.
- **Charge Phones** – Charge your cell phone and wireless phone batteries.
- **Check on Neighbors** – Check on your neighbors – especially the elderly and those with special needs.
- **Notify Others of Your Plans** – Have an out-of-state friend as a family contact, so all family members have a single point of contact. Notify this contact and other family members and friends of your plans.
- **Plan For Your Pet** – Specialized pet shelters, pet-friendly hotels, veterinary clinics and friends and relatives out of harm's way are ALL potential refuges for your pet during a disaster. For a list of pet-friendly hotels and boarding kennels, visit [Broward.org/Animal](http://Broward.org/Animal). If you plan to go with your pet to a pet-friendly shelter, space is limited to those living in mobile homes and evacuation areas, and advance, in-person, preregistration is required. Call the Broward County Humane Society at 954-989-3977.



### Quick Tip

Prepare ahead for your medical needs such as dialysis, insulin, oxygen and any prescription drugs. The emergency refill law now allows you to obtain a 30-day supply of medications when an emergency is declared.

## Hurricane Kit Checklist

- ☐ **Drinking Water:** At least one gallon per person per day for three to five days, preferably two weeks. Extra water is needed for food preparation and personal hygiene. To store drinking water, use food-grade containers. You can use clean, airtight containers such as two-liter soda jugs, but no milk containers. If you re-use disposable plastic bottles, do not keep them for more than a month.
- ☐ **Food:** At least enough for three to five days, including non-perishable packaged or canned food, canned or shelf milk, cereal, etc.; and snack foods
- ☐ A three- to five-day supply of special items for babies such as formula, food, wipes, diapers; special foods for the elderly; toiletries and extra toilet paper
- ☐ Manual can opener/bottle opener
- ☐ Paper goods such as plates, bowls, napkins, towels, and plastic eating utensils
- ☐ Unscented household bleach and medicine dropper
- ☐ Extra bedding such as blankets, pillows, sleeping bag, etc. in case you must evacuate
- ☐ Clothing, including rain gear and sturdy shoes
- ☐ First aid kit
- ☐ Medicines/prescription drugs: A two-week supply
- ☐ Hand sanitizer
- ☐ Flashlight and extra batteries
- ☐ Battery-operated or hand-crank radio
- ☐ Disposable batteries, car charger or solar charger for your cell phone
- ☐ Hardline telephone with jack (not cordless)
- ☐ Books and games or toys
- ☐ Pet food, cat litter and other pet care items
- ☐ Tool kit including cord, rope, hammer, wood nails, saw, hatchet or axe, crowbar, chain saw blades, tarp, duct tape, and heavy work gloves
- ☐ Plastic trash bags and ties
- ☐ Extra resealable plastic storage bags, heavy-duty aluminum foil and disposable aluminum pans
- ☐ Extra charcoal or propane gas for outdoor cooking. Sterno can also be used. Never cook with any of these items inside your house. The smoke and fumes are deadly.
- ☐ Fire extinguisher (ABC type)
- ☐ Matches in a waterproof container
- ☐ Mosquito repellent with DEET, and sunscreen
- ☐ Any special equipment or items you may need

**Broward County has prepared a handy Shopping Guide to help you spread the cost of your hurricane kit over eight weeks. Visit [Broward.org/Hurricane](http://Broward.org/Hurricane) to view the guide in English, Spanish and Creole.**

# BEFORE THE STORM



- SHELTER REGISTRATION:** Develop a shelter plan, even if your plan is to shelter at home. If you plan to evacuate to a shelter, preregistration is not required; however, preregistration is encouraged if you plan on going to a Special Needs Shelter. Call Broward Emergency Management at 954-831-3902 (TTY 954-831-3940). If you preregister, you are not obligated to go to the shelter in an emergency. You can change your plans without notice if you make other arrangements.
- TRANSPORTATION REGISTRATION:** Preregister for paratransit transportation, if you think you may need it. As with shelter registration, you are not obligated to take advantage of the service if your plans change. To preregister, call Broward Emergency Management at 954-831-3902 (TTY 954-831-3940).
- VULNERABLE POPULATION REGISTRY:** Residents who are disabled, frail or have health issues should register in advance with the Vulnerable Population Registry. The Registry is not a guarantee of services, but it enables city emergency workers to better respond to vulnerable resident needs in a recovery effort. For more information or to register, visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select **Residents At Risk**, or call 311 or 954-831-4000.
- PET-FRIENDLY SHELTER REGISTRATION:** Service animals are accommodated at all shelters. If you plan on sheltering with your pet, however, you must stay at Broward County's pet-friendly shelter at Millennium Middle School in Tamarac, operated by the Humane Society of Broward County and the American Red Cross. Call 954-989-3977, and press 7, or visit [www.humanebroward.com](http://www.humanebroward.com). This is a pet-friendly shelter only and not a mass care shelter. Preregistration is required, and owners are expected to shelter with their pets and care for them.
- LARGE ANIMAL REGISTRATION:** Register any large animals you own with the Broward County Large Animal Disaster Planning Committee Registry. Visit [Large Animal Registry](http://LargeAnimalRegistry.com)
- EMERGENCY UPDATE EMAIL SYSTEM:** To sign up to be notified via email of important public safety information during a storm, visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select on **Subscribe to Emergency Updates**.

## Know the Lingo

**Hurricane Watch** – Hurricane conditions are possible within 48 hours. Your preparations should be underway.

**Hurricane Warning** – Hurricane conditions are expected within 36 hours. Your preparations should be rushed to completion.

## Know the Hazards

**Storm Surge** – Storm surge is the most dangerous element of a hurricane. This is a dome of ocean water that can be 20 feet high at its peak and 50 to 100 miles wide. Nine out of 10 hurricane fatalities are attributable to storm surge.

**Wind** – A hurricane is a tropical storm with constant winds greater than 74 miles per hour. These winds can extend inland for hundreds of miles. Hurricanes can also spawn tornadoes, which add to their potential for destruction.

**Rain** – Because of the tropical nature of hurricanes, they contain rain which can, at times, be torrential and cause floods and flash floods.

## Know When to Go

**Evacuation** – Hurricane evacuations are ordered by the Broward County Mayor to protect coastal residents from dangerous storm surge, and mobile home residents from rising water and high wind. The type of evacuation ordered will be based upon the severity of the storm.

**Evacuation Plan A** – Hurricane Category 1 or 2 - All residents east of the Intracoastal Waterway, mobile home residents, residents beside tidal bodies of water and in low-lying areas.

**Evacuation Plan B** – Hurricane Category 3 and higher - In addition to those required to evacuate under Plan A, all residents east of U.S. 1 (Federal Highway) should evacuate.



## SPECIAL PREPARATIONS FOR THE DISABLED

If you have a disability or special medical need, your emergency plans must fit your unique circumstances.

- Talk to your physician or health care provider about a realistic plan for your safety.
- Carefully evaluate your shelter options and make advanced plans. Reasonable modifications will be made for shelter residents with disabilities in accordance with the Americans with Disabilities Act (ADA). See page 6.
- If you undergo routine treatments (such as dialysis), are a home healthcare client, or require oxygen supplies, call your service provider to discuss their plans for continuing service to you in an emergency.
- Create a Personal Information Card with all your health information (doctors, insurance policies, medications, etc.).
- Place identification labels on any medical support equipment you would take to a shelter with you, such as wheelchairs, walkers and nebulizers.
- If you have a service animal, make sure the animal has a collar with identification. Have proof that the animal's vaccinations are up to date, and a copy of written instructions for your animal's care.
- Collect your emergency supplies early. Keep ample supplies of prescription and non-prescription medications on hand, especially during hurricane season, June 1 through November 30.
- Visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select **Residents At Risk** for more tips.



# BEFORE THE STORM



## Shelter From The Storm



### Your Shelter Options

#### Option One – Stay With Family or Friends Outside the Evacuation Zone

This is your first, best choice and where you will be most comfortable.

#### Option Two – Stay in a General Population Shelter

American Red Cross general population shelters provide a basic level of care and are open to all. No preregistration is required. If you have a self-managed health condition or disability, you will likely be able to shelter comfortably in a general population shelter. When you arrive at the shelter, be sure to tell shelter personnel what your needs are.

*If you need transfer assistance, sign language interpretation and other auxiliary aids, or a quiet zone for a cognitive disability or mental health need, call 311, 954-831-4000 or TTY 954-831-3940 for the most updated information.*

#### Option Three – Stay in a Special Needs Shelter

If you have a medical condition that requires a greater level of care than that provided at a General Population shelter, but you do not require hospitalization, a Special Needs Shelter may be appropriate for you. These shelters offer basic medical assistance and monitoring. They are staffed by qualified medical personnel and have back-up electricity for limited lighting and essential medical equipment. Family members and caregivers are encouraged to accompany residents with special medical needs. Preregistration is encouraged but not required. Call Broward Emergency Management at 954-831-3902 (TTY 954-831-3940).

#### Option Four – Stay in a Hospital or Other Medical Facility

If your medical condition exceeds the level of care provided at a Special Needs shelter and/or you require hospitalization or one-on-one care, work with your physician or medical provider to arrange the safest shelter option, which may include a hospital or other medical facility.

### IF YOU MUST EVACUATE ...

- Have a good meal before you get on the road or go to a Red Cross shelter. Shelters open approximately four hours after an evacuation is ordered.
- Evacuate as soon as possible, preferably during daylight. Roads and bridges frequently become crowded and traffic moves slowly.
- Unplug appliances and turn off electricity, the main water valve and gas for the stove or water heater. This will reduce potential damage to your appliances and the risk of fire from power surges or gas line breaks.
- Tell someone outside of the storm area where you are going.
- If time permits, and you live in an identified surge zone or area prone to flooding, raise furniture, photographs and other irreplaceable items to a higher floor.
- Bring preassembled emergency supplies (see Shelter Kit Checklist on page 7).
- Lock up your home and leave.

Items not permitted in shelters include firearms and explosive devices, intoxicating beverages, and illegal drugs.

Service animals are permitted in all shelters. Be sure to bring food, water, bowls and any other items necessary for their care and comfort.

For a list of pet-friendly hotels and boarding kennels, visit [Broward.org/Hurricane](http://Broward.org/Hurricane), select A-Z Planner and select Animals.

### TRANSPORTATION TO SHELTERS

#### What You Need To Know

**Bus operations:** When an evacuation is ordered, Broward County Transit buses cease regularly scheduled service and begin emergency evacuation service from evacuation zones. The service coincides with the opening of American Red Cross shelters and will not begin before the shelters open. Under Evacuation Plan A, you can go to any regular bus stop along A1A. Under Evacuation Plan B, buses will run routes along both A1A and Federal Highway.

**Persons with disabilities:** Broward County Transit's Paratransit Services section coordinates transportation for residents with disabilities. Call 954-831-3902 or TTY 954-831-3940.

### Special Needs

Preregistration for the Special Needs Shelter is open throughout the year, and while not required, is strongly encouraged to ensure that the shelter will be adequately prepared to meet your needs. To register for a Special Needs Shelter, call Broward Emergency Management at 954-831-3902 (TTY 954-831-3940).

A person with Special Needs is someone who:

- has minor health/medical conditions that require professional observation, assessment and maintenance
- requires assistance with personal care and/or assistance with medications but does not require hospitalization
- needs medications and/or vital sign readings and is unable to do so without professional assistance.

All residents seeking shelter in a Special Needs facility will be reviewed on an individual basis to determine the best placement for their needs.

Reasonable modifications will be made for shelter residents with disabilities in accordance with the Americans with Disabilities Act (ADA). If you need transfer assistance, sign language interpretation and other auxiliary aids, or a quiet zone for a cognitive disability or mental health need, call 954-831-3902 or TTY 954-831-3940 for the most updated information. As with all public places, residents with service animals accompanying them are welcome at all shelter sites.

An oxygen-dependent shelter can accommodate a limited number of residents who require 24-hour oxygen or 24-hour electrical power.

Residents are encouraged to bring their caregiver and family members are welcome at all shelter sites.

**What To Bring:** If you will be going to a Special Needs Shelter, plan to bring the medical supplies you will need including any special foods, prescriptions, nebulizer, syringes, sterile swabs and oxygen equipment, in addition to items on the Shelter Kit Checklist on page 7.





# DURING THE STORM

## RIDING OUT THE STORM



### Retreat To Your "Safe Room"

Having a designated "safe room" in your home can help you protect yourself, your family and pets from the dangerous forces of extreme winds. It can also relieve some of the anxiety created by the threat of an oncoming tornado or hurricane. Keep these things in mind when choosing your "safe room."

- A good "safe room" location is an interior room on the first floor of the house.
- Closets, bathrooms and small storage rooms with only one door and no windows are well suited for use as "safe rooms." Interior bathrooms have the added advantage of having a water supply and toilet.
- Keep in mind that a space selected as your "safe room" should be free of clutter for quick and easy entry, and so occupants will not be injured by falling objects. A bathroom is often a better choice than a closet or storage space.
- If you have the option, your "safe room" should not be in an area that can be flooded.
- Your "safe room" should be readily accessible from all parts of your house.
- Your "safe room" must be adequately anchored to the house foundation to resist overturning and uplift.
- The walls, roof and door of the home must be protected against penetration by windborne objects. Taping windows is not recommended as it does not prevent windows from breaking.
- Finally, buildings do not fail due to unequal pressures inside and outside. Therefore, windows and doors should not be opened to equalize pressure. This allows wind to enter a building and increases the risk of building failure. Keep windows and doors closed!

For more information on safe rooms, visit Florida Alliance for Safe Homes website at [flash.org](http://flash.org) or [Broward.org/Hurricane](http://Broward.org/Hurricane), select the A-Z Planner and select "Safe Room."

### Quick Tip

Before you go to the airport or the port, be aware that operations may be interrupted due to the storm. Be sure to contact your cruise line or airline for scheduling information. List of phone numbers can be found by visiting [Broward.org/hurricane](http://Broward.org/hurricane) and select **A-Z Planner** then **Airport** or **Port**. Or call 311 or 954-831-4000.

Once the storm arrives, there are some additional measures you can take to keep everyone as safe as possible.

- Stay indoors in a secure location, or your "safe room." The strongest part of a house is usually away from windows and exterior doors.
- Place towels along window sills and the bottom of doors leading outside to keep water from coming in. Have buckets, mops and sponges handy in the event of flooding.
- Elevate valuables to table tops or high places if flooding occurs.
- Do not go outside as the calm eye of the hurricane passes over, unless repairs are absolutely essential. The storm is not over. The worst can happen once the eye passes over and the winds blow from the opposite direction.
- Be aware that tornadoes can appear anytime during a hurricane. Monitor your local station and if a tornado warning is issued, take cover in an interior hallway or on the lower level if in a tall building. Stay away from glass doors and windows. You can also take cover under heavy furniture in the center of a house.
- Leave the main breaker on unless the electricity goes off. If the electricity goes off, turn off air conditioners, refrigerators, freezers, television sets and computers to avoid the possibility of damage due to power surges. If the power returns and is steady, these may be turned back on.
- Use flashlights for lighting when the power goes off. Do not use candles or any other type of open flame. The fire department may be unable to respond during a hurricane.
- Use the telephone for emergencies only. Jammed phone lines may obstruct emergency calls for police, fire rescue, emergency medical and Red Cross disaster units.
- Open refrigerator and freezer doors as little as possible.
- Stay away from the fuse box, main breaker and electrical outlets in the event of flooding. Normally, the electrical current will fail with flooding.

### For Kids ...

Children who live in the track of hurricanes feel firsthand the threat of danger to themselves and those they care about. To comfort and reassure them, try these suggestions from the National Mental Health Association:

- Reassure them that they're safe
- Be honest and open about the disaster, but keep information "age-appropriate"
- Encourage them to express their feelings through talking, drawing or playing
- Try to maintain your daily routines as much as possible
- Limit their exposure to media reports

Visit [Broward.org/Hurricane](http://Broward.org/Hurricane) and select **Hurricane Kids** for a sampling of kid-friendly hurricane sites with games and activities.

**We want you to be Ready. Set. Safe.**



Commander Ready



Captain SafeWay

# AFTER THE STORM

## IF THE POWER GOES OUT...

### Keep Your Cool

Since hurricanes occur during the hottest time of the year in South Florida, heat exhaustion and other heat-related illnesses become a consideration when the power goes out and homes are without air conditioning. Problems can develop after several days of exposure to high temperatures and inadequate or unbalanced replacement of fluids. Here are some tips from the Centers for Disease Control and Prevention:

- Drink cool, non-alcoholic, non-caffeinated beverages. If your doctor limits the amount of fluid you drink or you take water pills, ask how much you should drink when the weather is hot. Also, avoid extremely cold liquids because they can cause cramps.
- Rest.
- Take a cool shower, bath, or sponge bath.
- If possible, seek an air-conditioned environment such as a mall or public library, if they have power.
- Wear lightweight clothing.
- If possible, remain indoors during the heat of the day.
- Avoid strenuous activities.
- Signs of heat exhaustion may include heavy sweating, paleness, muscle cramps, tiredness, weakness, dizziness, headache, nausea or vomiting, fainting, cool and moist skin, fast and weak pulse rate, fast and shallow breathing. If you experience these symptoms, consider seeking medical attention.

**Report sparking and arcing power lines immediately by calling 911. To report an outage, call 800-4-OUTAGE (468-8243).**

### Use Running Water Sparingly

During power outages, lift stations that normally pump raw sewage/wastewater may not be operating if they are not powered by a generator. Please restrict your use of running water as the system can eventually back up into your street, or showers, toilets and sink drains inside your home.

### Don't Drink The Water

Immediately following a hurricane, don't use tap water until you know it is safe. This includes not giving it to your pets, or using it for washing, cleaning, cooking, brushing your teeth, making ice or making formula. If a boil water order is issued for your area, follow these guidelines from the Florida Department of Health in Broward County:

- Boil water at a rolling boil for one minute to kill infectious organisms
- If you don't have power, you can mix 8 drops (1/8 teaspoon) of unscented household bleach per gallon of water and allow to stand for 30 minutes. If the water is cloudy, add 16 drops (1/4 teaspoon) and let stand for 30 minutes. The water will not be toxic, though it may have a chlorine odor and taste.
- If a boil water order is issued, remember that water system boundaries do not always correspond to city boundaries. Residents who are not sure of their water service provider should check their water bill or call their individual city.

### Observe Curfews

Listen to local radio and television stations for curfew announcements. Curfews are not unusual for communities that suffer a direct hit from a storm. Roads and highways may be blocked, and hidden dangers may exist after dark such as downed trees and power lines, especially in flooded areas. Law enforcement and emergency services may be strained. All residents and businesses are expected to follow curfew laws. Exemptions to this are essential personnel such as law enforcement, fire-rescue, hospital or other healthcare workers, emergency management and others involved in recovery efforts.

### Gas Safety Tips



- Evacuate immediately if you smell natural gas which has the odor of rotten eggs, or see a broken gas line. Ventilate the area by opening windows or opening a door. Do not light matches, turn on any light switches, or use the telephone.
- Call the gas company immediately from a telephone outside the home or business. TECO Energy/Peoples Gas crews are available to respond to natural gas emergencies. For 24-hour service, call 1-877-832-6747. If you are unable to contact your gas company, call 911.
- If you evacuate, do not turn off the gas supply at the main meter. Only emergency or utility personnel should turn this valve. If you choose to do so, you can turn off the gas for individual appliances.
- If you have difficulty re-lighting pilot lights, or if gas appliances have been exposed to flood waters, do not attempt to operate the appliance. Contact a plumber, qualified service contractor, or your gas company.

### Telephone/Cell Phone Tips



- Be patient. Expect delays in getting calls through because of the high demand.
- Use your phone only for necessary calls, leaving lines open for emergency calls.
- Your phone line may be inoperable if your phone equipment requires power. Plug a hardline phone (not cordless) directly into the phone jack to verify whether you have service.
- Use your cell phone to send text messages which often get through when voice calls won't.
- Use your cell phone car charger to charge your cell phone.

### Quick Tip

Always keep a thermometer in your refrigerator. The temperature should read 41° F or lower. Thawed food can usually be eaten if it is still "refrigerator cold." However, you should discard any food that has been at room temperature for two hours or more, and any food that has an unusual odor, color or texture. Remember - when in doubt, throw it out!

### Quick Tip

Analog broadcasting for local television stations in 2009. Battery operated televisions purchased prior to 2009 may no longer work. Battery operated televisions that receive a digital signal are available. For more information call 1-888-CALL-FCC.





# AFTER THE STORM

## PICKING UP THE PIECES

### Put Debris In Its Place

In the wake of the hurricane, debris pick-up will vary by city. While trash and debris may not be picked up immediately due to sheer volume, if properly bundled, it will eventually be removed. As a resident, you can expedite the clean-up process by properly separating debris into:

- Yard debris, cut and stacked (including limbs, branches and other vegetative materials); collect small and loose material in bags and place on swales
- Building debris and building contents (fence material, roof tiles, screens, windows, carpet, broken framework, torn porch/pool screening)
- Regular garbage and trash

Place the separated debris piles on the swales, away from power lines, mailboxes, trees, fire hydrants, valves, water meters, gas lines and storm drains. The collection of debris may cause temporary road closures on narrow neighborhood streets while heavy equipment is used to remove downed trees. Try to be patient during these temporary disruptions.



### Quick Tip

Many older homes in South Florida were constructed with materials containing asbestos. When clearing debris after a storm, homeowners should use caution when handling building materials. To learn more about the dangers of asbestos and proper disposal procedures, visit [Broward.org/PollutionPrevention/AirQuality](http://Broward.org/PollutionPrevention/AirQuality) and select the **Asbestos Compliance** or call 954-519-1220 (TTY 954-831-3940).



### Make Sure Your Contractor Is Licensed

To check on the status of your contractor, or to file a complaint, visit [Broward.org/PermittingandLicensing](http://Broward.org/PermittingandLicensing), go to **Regulated Businesses** and select **Consumer Complaints** or call 954-357-5350 or the State of Florida Department of Business and Professional Regulation at 850-487-1395. In addition, consider the following when working with a contractor:

- Ask for references.
- Check references by calling persons for whom the contractor has done work.
- Ask how long the contractor has been in business.
- Check the contractor's reputation with local suppliers.
- Check with your local building Department.
- Get all proposals, contracts or agreements in writing and read all the fine print.
- Obtain a current copy of the contractor's insurances including worker's compensation, property damage and liability.
- Avoid any contractor who requires large advance payments.
- Avoid paying cash, and make all payments by check to the company contracted to do the work. Do not write a check to cash or to an individual's name.

### Tips For Saving Fallen Trees

If you have a downed tree in your yard and it is not blocking a road and has not downed a power line, it is your responsibility to remove the tree. Downed trees on private property are the responsibility of the homeowner. However, remember that trees that have been overturned are not necessarily lost. To protect the tree until you know whether it can be saved, immediately cover the root ball with soil, mulch or burlap to protect the exposed root ball, then keep the root ball moist. To determine whether a tree can be saved, and to learn the correct procedures for doing so, see the publication, "Management Tips for Storm-Damaged Trees" at [Broward.org/Hurricane](http://Broward.org/Hurricane). Select **A to Z Planner**, and go to **Trees**.



### Disaster Recovery Resources

Stay tuned to local media for announcements about disaster relief and recovery services that may be available to you. These may include distributions of water and food, mobile medical services, Operation Blue Roof, and FEMA Disaster Recovery Centers. Details are announced once recovery efforts are underway.

The Broward County Office of Economic and Small Business Development has established a network of disaster Business Recovery Centers. The centers are designed to provide services including business disaster recovery information and access to financial assistance programs. Centers will become operational at the onset of a disaster recovery.

### Quick Tip

Call before you dig! One phone call can prevent damage to underground water, gas, communications and electric lines; save lives; and prevent groundwater contamination. Call 800-432-4770 two business days before digging so buried utility lines can be located and marked for your safety.

### To Help You Cope

- **Talk About It!** Realizing that others share your experiences and feelings can relieve the stress.
- **Take One Thing at a Time.** Pick one task and complete it, then select another. Completing one task at a time will give you a sense of control and you will feel less overwhelmed.
- **Get Back Into a Routine.** Resume your family routine as quickly as possible after a storm. This is important, especially for children. It provides a sense of normalcy and security, and often revitalizes a family.
- **If You Can, Help Others.** Give blood, or prepare "care packages" for people who have experienced a loss. Volunteer in the rebuilding effort. Helping others can give you a sense of purpose in a situation that feels beyond control.
- **Avoid Drugs and Excessive Drinking.** Drugs and alcohol might seem to help you feel better, but in the long run they generally create additional problems that compound the stress you are already experiencing.
- **Ask For Help If You Need It.** If your stress level doesn't begin to subside, talk with a trusted relative, friend, doctor, mental health professional, or spiritual advisor. Don't try to go it alone.

## Lend A Helping Hand

### American Red Cross

The American Red Cross South Florida Chapter needs hurricane evacuation center volunteers. Volunteers must be at least 18 years old and must submit to a background check. Visit [BrowardRedCross.org](http://BrowardRedCross.org).

### Center for Independent Living

The Center offers assistance to people with disabilities in Broward County before and after the storm. Call 954-722-6400 (Voice/TTY).

### Community Emergency Response Teams (CERT)

CERT offers basic skills training in disaster preparedness through fire, police and other emergency management agencies that will enable you to assist. Call Broward Emergency Management at 954-831-3900.

### Neighbors to the Rescue

This program of Hands On Broward will teach you everything you need to know to volunteer safely, then send you on a worthwhile mission to help your neighbors in need. Call 954-233-1300 or visit [handsonbroward.org](http://handsonbroward.org).

### United Way

United Way of Broward County is a volunteer driven, community-based, nonprofit organization that unites resources from across the community to target the most pressing needs. For information, visit [unitedwaybroward.org](http://unitedwaybroward.org).

## Important Numbers

Emergency	911
First Call for Help	211
Broward County Hurricane Hotline	311 or 954-831-4000
	TTY 954-831-3940
Broward Emergency Management For	954-831-3902
Special Needs Shelter Registration	TTY 954-831-3940
Broward County School District	754-321-0321
Hotline	
FEMA Hotline	1-800-342-3557
	1-850-413-9900
	TTY 1-800-462-7585
Broward County Emergency	954-831-3900
Management	
Pet-Friendly Hurricane Shelter	954-989-3977
Registration	
Broward County Animal Care	954-359-1313
& Regulation	
Insurance—State of Florida	1-800-22-STORM
Department of Financial Services	(78676)
Hurricane Helpline	TTY 1-800-640-0886
Price Gouging Hotline	1-800-HELP-FLA
	(435-7352)
In Spanish	1-800-FLA-AYUDA
	(352-9832)
Broward County Environmental	954-831-4000
Licensing and Building Permitting	
Consumer Complaints	
Broward County Solid Waste and	954-765-4202
Recycling Services	TTY 954-765-4999
Broward County Paratransit Services	954-357-6794
	TTY 954-357-8330
Mass Transit Rider Services	954-357-8400
	TTY 954-357-8302
Homeless Information	954-563-HELP
	954-563-4357
	211

## HOME DAMAGE ASSESSMENT PROGRAM

Broward County's Home Damage Assessment program enables residents to assist in quickly identifying areas of devastation, even before damage assessment teams are able to canvass the County. It's easy and a great service to the community!

The Home Damage Assessment Program asks residents to report hurricane damage to their home as soon as it is safe to go outside. Here's how it works:

### Before an event:

- Include this information in your emergency preparedness kit.
- Bookmark the Home Damage Assessment App on your smartphone or other mobile device at: [gis.broward.org/ReportHomeDamage](http://gis.broward.org/ReportHomeDamage).

### After an event:

- When it is safe to go outside, survey the damage to your home and compare your home to the five Home Damage Assessment photos.
- Select the photo that best represents the condition of your home for damage and/or flood level. It doesn't matter if you live in a single family home, condo, townhouse, apartment, duplex or mobile home.

To report, call 311, log on to [Broward.org/Hurricane](http://Broward.org/Hurricane) and select **Home Damage Assessment Program**, or use the mobile app at [gis.broward.org/ReportHomeDamage](http://gis.broward.org/ReportHomeDamage).

Remember, you must have access to the photos to make a report, as Hurricane Hotline call takers will only be able to accept numbers "1-4" as damage levels and "5-6" for flood levels.

Resident reports will provide a critical early indication of where major damage has occurred. These reports do not constitute a request for individual assistance and do not replace the normal grid-by-grid assessments performed by County assessment teams.

## CALL 311 TO REPORT YOUR DAMAGE

## HOME DAMAGE ASSESSMENT PHOTOS

Level 1 - No or minor damage; habitable



Level 3 - Major damage; uninhabitable



Level 2 - Major damage; habitable



Level 4 - Destroyed



Level 5 or 6 - Flood Level, if any

